



QUALITY & ENVIRONMENTAL POLICY

- Committed to satisfying all applicable Business Management System, internal and external related requirements. Environmental
- Achieve our commitment for environmental, quality, cost and on time delivery performance.
- To continuously improve our services to meet our customers need & increase our efficiency, accuracy & effectiveness of quality, business operation.
- Promote the importance of our family core values, key focus areas, product safety and the detection of counterfeit parts.
- Develop staff competencies, promote hard work and creativity, empowerment and responsibility through development programs and management commitment.
- Build a collaboration with customers through the understanding of their needs and expectations, providing customer service, support at a competitive cost, whilst maintaining a profitable margin for re-investment.
- Implement reliable risk management at all levels of our organization, ensuring product safety and mitigation against counterfeit material.
- Protect the environment, including preventing pollution resulting from business activities and delivery of our services.
- Optimize the efficient use of resources and energy by encouraging effective reduction methods consistent with best practice.
- Control the disposal of all general waste responsibly and correctly, re-cycling material wherever practicable, minimizing waste admitted to landfill.
- At PSM, we strive to be the best in the field of our expertise. Through the use of guiding principles, everyone in our organization is responsible for conforming to our Business Management Systems requirements and fully satisfying our customers by meeting or exceeding their needs and expectations with best in class service and support. Our goal is to achieve total customer satisfaction.
- This Q&E Policy and objectives are maintained as documented information and reviewed for applicability at least annually at Management Review.
- The management team ensures the Q&E Policy is explained to every employee. The Q&E Policy is included in new employee training, is posted in prominent places throughout the facility and further communicated via organizations intranet. The Q&E Policy is available to other relevant interested parties via the organizations website.

Simon Marsden
Managing Director

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